EXCHANGE MONITORING AND REPORTING

With email being one of the most mission-critical tools for organizations today, how do you ensure that this **vital business communication stays up and running**? How do you demonstrate to senior management that additional resources are needed to **meet growing demand** or that **service levels are being met**?

THE ANSWER IS SIMPLE

Mailscape makes your job easier by putting everything you need into a **single concise tool**, instead of forcing you to use separate, complicated products for monitoring and reporting. It is easy to deploy and intuitive to use. You will be up and running in minutes rather than days. Mailscape combines all the key elements for Exchange monitoring and reporting into an affordable and easy-to-use solution.

KEY BENEFITS

SIMPLICITY AND VALUE

- An award winning single concise tool for monitoring and reporting
- Easy to deploy & intuitive to use
- Up & running in minutes rather than days
- Traffic light system that identifies issues fast
- Small footprint

PROACTIVE MONITORING

- One look dashboard viewable from your computer, phone or tablet
- Automatically tests critical Exchange services like:

  Mail flow, OWA, ActiveSync, Blackberry, Outlook Anywhere and DAG health
- Empower your help desk and enable them to improve SLAs

CUSTOMIZABLE REPORTING

- Over 220 built-in reports
- Customize reports by AD or Exchange filters
- New PowerShell Wizard
- Mobile Device reporting
- Advance reporting that provides both real-time data and historical trends

> **"** *Mailscape has been a great resource for us at Facebook...*its low footprint, super simple web user interface and flexible reporting has **saved us hours and hours of time** mucking around in PowerShell. One of the killer features that people don't talk about much is that you can configure it out of the box to reflect emails through your system, back off of Gmail's infrastructure and alert you on end to end message delays. **No more hearing from your users that email is slow without knowing first!"**

f - **Facebook Systems Administrator,** Matthew Giampapa

SYSTEM REQUIREMENTS:

Microsoft Exchange Server:
2003-2013, Hybrid
& Office 365

Windows Server:
2008 - 2012 R2

Resources:
Disk Space 350 MB
Memory 2 GB

Additional Software:

Microsoft .NET Framework	2.0 or later
IIS	7.5 or later
SQL Server optional	2005, 2008, 2012
Internet Explorer	8.0 or greater

E Exchange

Microsoft Partner
Silver Independent Software Vendor

OUR LOYAL CUSTOMERS

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MONITORING OVERVIEW

Open up the hood on your Exchange server....Go beyond the generic monitoring. Mailscape delivers comprehensive monitoring on all the key components in your environment:

MAILBOX SERVERS	CAS SERVERS	HUB SERVERS	HIGH AVAILABILITY	BLACKBERRY ENTERPRISE SERVER
DB mount status	OWA availability	Queue monitoring	Passive node verification	Exchange connectivity
Mapi connectivity	ActiveSync availability	Internal mail flow test	Cluster network testing	BES thread monitoring
Database size alerts	Outlook anywhere	External mail flow test	Quorum health	Device queue monitoring
Database backup status	OAB verification	Edge hub connectivity	File share witness connectivity	BlackBerry service availability
White space alerts	Autodiscover validation	Edge hub synchronization	Copy & replay queue length	Carrier status
AD replication test	Exchange certification validation	Active directory connectivity	Exchange 2010 DAG	SRP verification
Mail flow verification				

REPORTING OVERVIEW

Mailscape contains over 220 of the most commonly requested reports and gives you the ability to customize reports or create new ones.

ACTIVESYNC REPORTS	BLACKBERRY REPORTS	MAILBOX & MESSAGE TRAFFIC REPORTS	SERVER REPORTS	REPORT CUSTOMIZATION
Device type	Device type	Top mailboxes by size	Server Type (Role and OS)	Any built-in attributes (Company, department, manager)
Least/most active users	Phone number	Mailbox by dept.	Server Traffic by Day, Hour & Month	Custom attributes
Users by Mailbox Server	Users with password disabled	Mailbox quota state	Message volume (Size & items)	Organizational unit
Users by CAS	Inactive BlackBerry	Top senders/ receivers		Distribution/Security group membership
Users by OS version	Users activity	Peak Traffic times	**STORAGE REPORTS**	AD State
Users count by OS version	Users by Mailbox Server	Mailbox Activity		Exchange Server, Admin group, SG and database
Daily ActiveSync usage	User by BES	Top Inbound/ Outbound Domain	Database size	Mailbox state (Connected, disconnected, quota state)
ActiveSync message size analysis	Users by IT policy	Massage Volume	Database growth	
	Users by OS version	Mailbox Auditing	Storage overview	
	Message size analysis		White space	

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