

Vinzenz Group

“We have seven hospitals in an Exchange domain at Vinzenz Group. If communications for an additional hospital must be connected, GALsync provides valuable services for easily and quickly exchanging address book contacts with another Exchange domain.”

Meinrad Wimmer, systems and network administrator, Vinzenz Group



THE CUSTOMER

With about 6,000 employees, seven hospitals, two nursing facilities, the heart rehab facility Herz-Reha Bad Ischl and additional health care companies, Vinzenz Group is one of the largest private carriers of nonprofit health care facilities in Austria.

www.vinzenzgruppe.at

THE CHALLENGE

Vinzenz Group's IT is repeatedly confronted with the challenge of exchanging data quickly with new facilities, even before these are fully integrated into the group. Here GALsync by NETsec provides valuable “First Aid” for the reconciliation of contacts.

Health Comes From the Heart

Vinzenz Group, founded more than 20 years ago, has developed from a pure hospital holding to a varied health care services provider. At this time its wide-ranging services also include clinics, nursing and rehabilitation facilities, as well as supported housing. Currently, the Vinzenz Group, which operates in Vienna, Lower and Upper Austria, is expanding its seven hospital locations by health care parks; the five hospitals in Vienna are developed into specialized clinics. The motto “Health Comes From the Heart” reflects Vinzenz Group's shared understanding that health not only requires medical expertise, but also humanity and devotion.

In 2017, Elisabeth von Thüringen GmbH and Vinzenz Group are combining the Sisters of Charity and Order of Saint Elisabeth hospitals in Linz under a common roof. The “Ordensklinikum Linz” (Linz religious order medical center) is created. A fusion of this size represents a special challenge for IT. GALsync helped here.

CUSTOMER BENEFITS

- GALsync allows Vinzenz Group to quickly and securely exchange address book contacts between two domains; that is, without combining the Exchange systems
- Noticeable time savings for Vinzenz Group thanks to simple installation and automatic daily synchronization
- Licensing based on demand, as measured by the number of user objects

GALSYNC'S ADVANTAGES

- Synchronizes Global Address Lists (GAL) across any number of exchange organizations
- Implementation within one hour
- Encrypted data transmission via e-mail is possible, to that no new trusted gateways are required
- Good cost-benefit ratio
- Low demand for server resources
- No consultant assignments required

Smooth Exchange

Vinzenz Group operates a total of seven hospitals under one Exchange domain. In addition, there are two nursing homes, as well as various other health care facilities. In the context of merging the Sisters of Charity and Order of Saint Elisabeth hospitals into the Ordensklinikum Linz, many questions remained open at project start: "We did not know yet whether the new facility in Linz was to be fully integrated, or whether we would need a temporary solution," Meinrad Wimmer, systems and network administrator at Vinzenz Group, explains. "We therefore selected GALsync to enable us to collaborate quickly and smoothly during that phase."

Encrypted Synchronization

GALsync allowed the Vinzenz Group to exchange address book contacts with Order of Saint Elisabeth hospital quickly and securely without having to combine the Exchange systems. "This is very practical for converging IT systems," says Meinrad Wimmer, who automatically synchronizes the address books every morning with GALsync: "We supply our 2,000 contacts to the Order of Saint Elisabeth hospital, and they return 1,500 contacts to us." A manual reconciliation would

be much too complex. Moreover, the data exchange with GALsync works via an encrypted e-mail, which is both a simple and secure method and places very little demand on the Vinzenz Group IT systems.

Simple Installation

Using the NETsec solution was smooth: "The installation worked very simply," Meinrad Wimmer explains. He draws a positive conclusion for the Vinzenz Group:

"With GALsync we regularly save time, and not just in the IT department, since any changes to individual address contacts can now be changed centrally and synchronized automatically. Using GALsync has worked very well overall."

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