NETsec
network security

The University Hospital Augsburg accelerates its migration process with GALsync

"Migrating two web domains is a huge task that can take many months. But thanks to GALsync, we were able to synchronize our Global Address List extremely quickly, which saved us a lot of valuable time."

Alexander Spuling, IT Administrator, University Hospital Augsburg

UNIVERSITÄTSKLINIKUM **AUGSBURG**

THE CUSTOMER

The University Hospital Augsburg consists of 23 clinics and three institutes as well as other medical treatment facilities and centers. More than 6,500 staff, including around 900 doctors and 2,500 nurses, are committed to the health of their patients.
www.uk-augsburg.de

THE CHALLENGE

Historically, the University Hospital has operated two web domains. In order to consolidate its IT environment, the hospital has initiated a migration process with the help of Bechtle in Augsburg. Valuable time could be saved, thanks to NETsec's GALsync solution.

"Health on a large scale"

In 2019, the medical center became the University Hospital Augsburg, funded by the State of Bavaria. The hospital now bridges the gap between a medical care facility and groundbreaking research and education. As a maximum care hospital with the highest level of medical care, the University Hospital Augsburg offers almost all branches of medicine under one roof – for the residents of Augsburg and the surrounding area as well as for the entire administrative district of Swabia, totaling approximately two million inhabitants.

Consolidation of IT and domains

Two internal domains emerged from the two main sites, which are now being migrated into one to consolidate the whole IT environment. "We also wanted to upgrade our Microsoft Exchange environment to the latest version," explains Alexander Spuling, IT Administrator at the University Hospital Augsburg. For this purpose, the hospital commissioned Bechtle GmbH from Augsburg as the IT service provider.

CUSTOMER BENEFITS

- GALsync accelerated and simplified the University Hospital's migration project by quickly and securely exchanging address book contacts and calendar data between two domains
- Noticeable time savings thanks to easy installation and automated synchronization
- Licensing is based on the number of user objects

ADVANTAGES OF GALSYNC

- Synchronizes Global Address Lists (GAL) of any Exchange organizations
- Implementation within an hour
- Encrypted data transmission via e-mail, so no new trust interfaces are required
- Good cost-benefit ratio
- Low demand on server resources
- No consultant assignments required

Lengthy migration project

Some 8,000 contacts exist in the two domains operated by the University Hospital Augsburg. To ensure that all staff can truly find all their colleagues' address and calendar data on their devices, constant synchronization is necessary until the two domains migrate into one. "This migration process will certainly take another year," says Alexander Spuling. "Bechtle has already installed the new Exchange version and has also deployed NETsec's GALsync at our location. GALsync saves us valuable time because synchronizing the Global Address List is very quick and easy."

Bechtle recommends GALsync

"Migration projects with this expected runtime and complexity, especially considering the large number of interfaces to other systems, require standardized software and the corresponding level of support from the manufacturer," explains Sven Schirgewohn, Senior Consultant & System Engineer at Bechtle GmbH. "We consider this a given with GALsync."

No script knowledge necessary

The integration of GALsync into the migration project was quick and easy, which according to Sven Schirgewohn is also due to the "excellent and intuitive graphical user interface": "This makes it possible for administrators without programming or scripting knowledge to set up and operate GALsync." The fact that GALsync supports synchronization via SMTP is also advantageous, as the Bechtle consultant explains: "This allows the connection between systems to be limited to one TCP port. In complex and security-critical environments – like at the University Hospital Augsburg – that's a real advantage."

"More comprehensive software suites that map the entire migration process are usually many times more expensive and complex than GALsync. Here NETsec's solution clearly stands out with its focus on synchronizing Global Address Lists and its ability to modify AD attributes. This feature is essential for the current project at the University Hospital Augsburg."