

# Phoenix Mecano AG

“GALsync provides a perfect overview and therefore simplifies the synchronization of our global address book tremendously. The price-performance ratio is unrivaled.”

Norbert Stegmann, System Administrator, Phoenix Mecano Management AG - Group IT



## THE CUSTOMER

Phoenix Mecano AG is a global technology company in the fields of housing technology and industrial components. A few applications of products include: machinery and equipment, measurement and control technology, medical technology, aviation and space technology, alternative energy, home and hospital care.

[www.phoenix-mecano.com](http://www.phoenix-mecano.com)

## THE CHALLENGE

For Phoenix Mecano AG, with its many subsidiaries, a streamlined and easy-to-use solution for regular synchronization of the global address book is of great importance.

## A global technology company

The roots of Phoenix Mecano AG are the manufacturing and distribution of industrial gases for welding and the construction of housings for electronic devices. Both started in the mid 70s. Meanwhile, the Group is a global company with 45 subsidiaries around the world. The Executive Board is located in Switzerland in Stein am Rhein. The entire Phoenix Mecano Group generated about 500 million euros in sales with 5,700 employees in 2012.

## In-house development replaced

The “IT Group” in Porta Westfalica (near Hannover) is responsible for central IT services of the Group. A streamlined solution was sought here for synchronizing the global address. “We had been working with in-house programming,” explains Norbert Stegmann, System Administrator at Phoenix Mecano, “but it was just too costly for us. The tool GALsync seemed best suited to take on this job for the entire Group”.

### CUSTOMER BENEFITS

- Immense time savings for Phoenix Mecano AG with automated daily synchronization
- Relief of the Group's own IT service when synchronizing the global address book among the 45 subsidiaries
- Licensing according to demand, as measured by the number of user objects and the number of forests

### GALSYNC'S ADVANTAGES

- Synchronizes Global Address Lists (GAL) and calendar data across any number of exchange organizations
- Implementation within one hour
- Encrypted data transmission via e-mail is possible, so that no new trusted gateways are required
- Good price-performance ratio
- Low demand for server resources
- No use of consultants necessary

### A challenge for the IT

Of the 5,700 employees of the Phoenix Mecano Group, around 2,500 have an IT job, which naturally includes an email address. Keeping this employee information continuously up to date is very important for working together within the Group. "Since our 45 subsidiaries are independent companies, the splitting-up of IT systems is inevitable," says Norbert Stegmann. "So in our case, it's actually about 45 forests with their own exchange organizations, among which we need to synchronize the address data on a regular basis."

### Secure data exchange

Ever since GALsync has performed this task at Phoenix Mecano Group, the synchronization of the global address book has been greatly simplified and accelerated, as Norbert Stegmann can confirm: "With GALsync, I have the possibility of exchanging the modified email addresses with an encrypted attachment. Thus, a secure data exchange is fully guaranteed – even without a VPN connection."

### Streamlined and easy to install

At each subsidiary of Phoenix Mecano, GALsync runs on a normal domain controller, because the tool is truly a lean solution. Even the installation of updates is

simple for local administrators. The synchronization of the address data takes place on a daily basis at Phoenix Mecano: "I have all the changes worldwide sent to me every morning at 2 am," says Stegmann. "And by 4 o'clock, an email goes out to all the branches with the updated complete version of the global address book."

### Perfect overview

Norbert Stegmann is extremely satisfied with his new tool and definitely appreciates the clarity of this practical software:

"GALsync was easily installed at our 45 subsidiaries, is fully automatic and provides a perfect overview. I can always get status messages via the global import and export of data. The NETsec support is also prompt and smooth – their experts can intervene remotely if necessary."

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