

# Moore Stephens Australia

“At Moore Stephens Australia we have six member firms with their own IT systems who replace their address books daily by using GALsync. I can recommend GALsync to all those who are looking for a lean and very easily operated solution for synchronizing their global address books.”

Dennis Biscontin, Senior IT Consultant, Moore Stephens Melbourne



## MOORE STEPHENS

### THE CUSTOMER

Moore Stephens Australia is part of the Moore Stephens International network, a global accountancy and advisory network with its head-quarters in London. Moore Stephens is represented in Australia by about 800 employees in 13 strategic locations. [www.moorestephens.com.au](http://www.moorestephens.com.au)

### THE CHALLENGE

With six independent member firms in down under, Moore Stephens Australia was looking for a solution to automatically update its global address book.

### Accountants and Advisors

Since the founding of Moore Stephens London a century ago, Moore Stephens International Limited has grown to be one of the largest international accounting and consulting groups worldwide. Today the network has 667 offices in 105 countries throughout the globe, includes 27,081 people and earns more than US\$ 2.682 billion in fees.

In Australia Moore Stephens is represented in all important large cities, from Perth to Canberra and on to Sydney. “However, these are member firms who operate independently of each other,” Dennis Biscontin, Senior IT Consultant at Moore Stephens Melbourne explains. “In Australia we have six independent firms of business advisors and chartered accountants; each of these firms maintains its own directory domain.” So that all employees can nevertheless access the same contact data, it must be possible to centrally synchronize the global address book. “We rolled out GALsync nationwide for this purpose, with the Melbourne office serving as the central location,” Dennis Biscontin says.

### CUSTOMER BENEFITS

- Time savings for Moore Stephens Australia thanks to automated daily synchronization
- GALsync allows for the integration of new business advisors and chartered accountants through an immediate update of the address books, without having to consolidate the exchange systems
- Licensing based on demand, as measured by the number of user objects

### GALSYNC'S ADVANTAGES

- Synchronizes Global Address Lists (GAL) and calendar data across any number of exchange organizations
- Implementation within one hour
- Encrypted data transmission via e-mail is possible, to that no new trusted gateways are required
- Good cost-benefit ratio
- Low demand for server resources
- No consultant assignments required

### Daily address book update

Managing audits and handling the multi-jurisdictional tax matters of companies operating across national borders is at the heart of Moore Stephens' business. The scope of global client management therefore extends beyond the delivery of compliance services to consulting on international business structures and tax planning in order to minimize tax liabilities.

This means all Moore Stephens employees work daily with sensitive client information. In addition, adherence to deadlines is very important - lost e-mails may in some cases cost hard cash. "We therefore perform a daily update of our global address book," Dennis Biscontin explains. "GALsync exports all address books to a central server, which is located in Melbourne. From there we push all address book updates back to the member firms. This is how everyone receives a new and updated copy of the global address book. This process takes place at 4 a.m. each morning."

### Simple installation

Moore Stephens Australia synchronizes about 1,200 contacts in this way. Installation at each member firm

here was very simple. "The administrators at the other companies received my instructions before they downloaded GALsync," Biscontin illustrated. "They had to use a specific active directory that I had selected. In the end it was not a big deal."

### Always cutting edge

The previous solution at Moore Stephens was "much harder to manage," the Senior IT Consultant remembers. "If employees moved from the office in Western Australia to the Melbourne office, we had to change the data manually in the global address book. Thanks to GALsync we don't have to do that anymore."

"We haven't had to change any settings since the introduction of GALsync. GALsync works so much more straightforwardly than other solutions we had used to synchronize the global address book. We are very satisfied with GALsync. There is no significant administrative effort. Basically, we only had to set it to Australian time before launching."

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