

Atos SE used GALsync for the British Ministry of Justice

“GALsync was a great help for our ITC projects with the british Ministry of Justice. It’s really simple to set up and the user interface is really good, that was a revelation.”

Alex Morgaine, Project Manager, Atos IT Services UK Ltd.



THE CUSTOMER

Atos is a leader in digital services with a pro forma annual revenue of approximately 12 billion euros and about 100,000 employees in 73 countries serving a global customer base. The company operates under the main brands Atos, Atos Consulting, AtosWorldgrid, Bull, Canopy, Unify and Worldline.

www.atos.net

THE CHALLENGE

One of the British customers of Atos is the Ministry of Justice (MOJ). For a Microsoft Office 365 migration project Atos was looking for a solution to ensure the synchronization of Outlook address lists.

Transformation for Digital Government

For 30 years, IT service corporation Atos has been bringing the benefits of continuous innovation to a broad spectrum of government agencies, from defense to education, from treasury to health care. Atos makes a strong partner in transformation, with special focus on analytics, citizen engagement and cyber security. As a trusted partner, Atos works collaboratively with the UK’s public sector to respond to evolving citizen demands, save money and transform service delivery. Atos works with and provides services for major government departments including the Ministry of Justice, NHS Scotland, the Home Office, the Department of Health and HM Revenue and Customs.

IT Service for the Ministry of Justice

One important public customer in the UK is the Ministry of Justice (MOJ), for whom Atos provides amongst others Government Payment Services and various IT services. For a migration project, Atos made use of the GALsync address synchronization solution from the German IT company NETsec.

CUSTOMER BENEFITS

- Thanks to GALsync, Atos was able to exchange address book contacts for their customer between two Exchange systems quickly and securely
- Noticeable time savings thanks to simple installation and automatic daily synchronization
- Licensing based on demand, as measured by the number of user objects

GALSYNC'S ADVANTAGES

- Synchronizes Global Address Lists (GAL) across any number of exchange organizations
- Implementation within one hour
- Encrypted data transmission via email is possible, no new trusted gateways required
- Good cost-benefit ratio
- Low demand for server resources
- No consultant assignments required

Migration to Microsoft Office 365

The British Ministry of Justice (MOJ) has more than 77,000 employees with an annual budget of 8.2 billion £. The MOJ is also responsible for the London-based Royal Courts of Justice, which include the Court of Appeal and the High Court of Justice. For their 5,000 employees, Atos had to migrate the office suite to the newest version and to another Exchange organization. "We used GALsync to ensure that all migrated users can send messages to users in the original Exchange organization and vice versa," explains Alex Morgaine, Project Manager at Atos IT Services UK Ltd.

Safety first

Data exchange with GALsync works via encrypted e-mail, which is both a simple and secure method and places very little demand on the IT systems of the MOJ. Nobody can read the details of the object information during its transmission from source to destination. Both sides need a key generated by the program to export or import data.

Simple installation

Even the installation of updates is simple for local administrators. The synchronization of the address data takes place on a daily basis at the Royal Courts of Justice. The licensing is based on demand, as measured by the number of user objects. Thus the MOJ only paid the price for less than 70,000 objects in two forests.

"GALsync is a lot simpler to set up than other solutions. It works fully automatic and provides a perfect overview. That way, the employees of the Royal Courts always have access to the current address lists and can pursue their legal tasks."

KONTAKT

NETsec GmbH & Co. KG
Schillingsstr. 117
D-52355 Düren

Phone: +49 2421 99878-20
Fax: +49 2421 99878-27

email: sales@netsec.de

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